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FORMERLY KNOWN AS PARNAMI CREDITS LIMITED,

WHISTLE BLOWER POLICY AND ESTABLISHMENT OF VIGIL MECHANISM

PREFACE

Section 177 of the Companies Act, 2013 requires every listed company and such class or classes of companies, as may be prescribed to establish a vigil mechanism for the directors and employees to report genuine concerns in such manner as may be prescribed. The Company has adopted a Code of Conduct for Directors and Senior Management Executives (“the Code”), which lays down the principles and standards that should govern the actions of the Company and its employees. Any actual or potential violation of the Code, howsoever insignificant or perceived as such, would be a matter of serious concern for the Company. Such a vigil mechanism shall provide for adequate safeguards against victimization of persons who use such mechanism and also make provision for direct access to the chairperson of the Audit Committee in appropriate or exceptional cases.

Regulation 22 of SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015 between listed companies and the Stock Exchanges, *inter alia*, provides for a requirement for all listed companies to establish a mechanism called ‘Vigil Mechanism’ for employees to report to the management instances of unethical behavior, actual or suspected, fraud or violation of the company’s code of conduct.

INTRODUCTION AND OBJECTIVE OF THE POLICY

The Company believes that good communication between Employees and Management at all levels throughout the organization promotes better work practice. The Company has adopted work culture which ensures highest standards of professionalism, honesty, integrity, moral and ethical behavior. However, we acknowledge that all organizations face the risk of their activities going wrong from time to time, or of unknowingly harboring malpractice. On this basis, employees are encouraged to raise genuine concerns about malpractice in the workplace without fear of reprisals and the Company will protect them from victimization and dismissal.

SCOPE AND APPLICABILITY OF THE POLICY

This Policy covers malpractices and events which have taken place / suspected to have taken place, misuse or abuse of authority, fraud or suspected fraud, violation of company rules, manipulations, negligence causing danger to public health and safety, misappropriation of monies/assets or resources, and other matters or activity on account of which the interest of the Company is affected and formally reported by whistle blowers concerning its employees.

The policy shall come into force from immediate effect and shall be applicable to all the employees of the Company.

DEFINITION

CIN: L65910MH1993PLC302405

Registered Office: 3rd Floor, A-514, TTC Industrial Area, MIDC, Mahape, Navi Mumbai – 400701.

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- a. **'Chairman/ Chairperson'** will be a Chairman of Audit Committee of the Board of Directors of the Company for the purpose of receiving all complaints under this Policy and ensuring appropriate action.
- b. **'Complainant/Whistle Blower'** means a person who exposes misconduct, alleged dishonest or illegal activity occurring in the Company including employees of the Company, stakeholders of the Company including Vendors.
- c. **'Employee'** means employees of the Company including outsourced, temporary and on contract personnel, probationer, trainee, apprentice or called by any other such name, ex-employees, the Directors in the employment of the Company.
- d. **'Investigator/Investigators'** mean those persons authorized, appointed, consulted or approached by the Whistle Blower Committee and includes the person authorized by the Company and the police.
- e. **'Protected Disclosure'** means the Audit Committee constituted by the Board of Directors of the Company in accordance with Section 177 of the Companies Act, 2013 and read with Clause 49 of the Listing Agreement.
- f. **'Subject'** means the Audit Committee constituted by the Board of Directors of the Company in accordance with Section 177 of the Companies Act, 2013 and read with Clause 49 of the Listing Agreement.
- g. **'Audit Committee'** means the Audit Committee constituted by the Board of Directors of the Company in accordance with Section 177 of the Companies Act, 2013 and read with Clause 49 of the Listing Agreement.
- h. **"Whistle Blower"** is an employee or group of employees who make a Protected Disclosure under this Policy and also referred in this policy as complainant.

INTERPRETATION

Terms that have not been defined in this Policy shall have the same meaning assigned to them in the Companies Act and/or SEBI Act and/or any other SEBI Regulation(s) as amended from time to time.

ESTABLISHMENT OF VIGIL MECHANISM

The Company shall setup a Vigil Mechanism under the surveillance of the Audit Committee.

PROCEDURE TO DISCLOSE

- All Protected Disclosures should be reported in writing by the complainant as soon as

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possible, not later than 30 days after the Whistle Blower becomes aware of the same and should either be typed or written in a legible handwriting should be addressed to the Chairman of the Audit Committee.

- The Protected Disclosure should be submitted under a covering letter signed by the complainant in a closed and secured envelope and should be super scribed as “**Protected disclosure under the Whistle Blower policy**” or sent through email with the subject “**Protected disclosure under the Whistle Blower policy**”. If the complaint is not super scribed and closed as mentioned above, the protected disclosure will be dealt with as if a normal disclosure.
- All Protected Disclosures concerning financial/accounting matters should be addressed to the Chairman of the Audit Committee of the Company for investigation.
- If a protected disclosure is received by any executive of the Company other than Chairman of Audit Committee, the same should be forwarded to the Audit Committee for further appropriate action. Appropriate care must be taken to keep the identity of the Complainant confidential.
- Protected Disclosures should preferably be reported in writing so as to ensure a clear understanding of the issues raised and should either be typed or written in a legible handwriting in English, Hindi or in the regional language of the place of employment of the Complainant. In case of urgent matters, the whistle blower/complainant may communicate verbally (through Phone or in person) but he/she must put the case in writing at the first available opportunity.
- The Protected Disclosure should be forwarded under a covering letter which shall bear the identity of the Complainant. The Chairman of the Audit Committee shall detach the covering letter and forward only the Protected Disclosure to the Investigators for investigation.
- Protected Disclosures should be factual and not speculative or in the nature of a conclusion, and should contain as much specific information as possible to allow for proper assessment of the nature and extent of the concern.
- For the purpose of providing protection to the Complainant, the Complainant should disclose his/her identity in the covering letter forwarding such Protected Disclosure
- Anonymous reporting shall not be entertained as it is usually impractical to investigate a complaint which has been made anonymously. However, the whistle blower / complainant may seek the advice of the Committee and based on the advice sought, formally record the complaint.
- Upon receipt of the complaint the member/s shall ascertain the authenticity, correctness

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and credibility of complaint and source, shall recommend necessary corrective measures.

- Subjects will normally be informed of the allegations at the outset of a formal investigation and have opportunities for providing their input during the investigation.
- Subjects shall have a duty to co-operate with the Audit Committee or any of the Investigators during investigation to the extent that such co-operation will not compromise self-incrimination protections available under the applicable laws
- Subjects have a responsibility not to interfere with the investigation. Evidence shall not be withheld, destroyed or tampered with, and witnesses shall not be influenced, coerced, threatened or intimidated by the Subjects.
- Unless there are compelling reasons not to do so, Subjects will be given the opportunity to respond to material findings contained in an investigation report. No allegation of wrongdoing against a Subject shall be considered as maintainable unless there is good evidence in support of the allegation.
- Subjects have a right to be informed of the outcome of the investigation. If allegations are not sustained, the Subject should be consulted as to whether public disclosure of the investigation results would be in the best interest of the Subject and the Company.
- The Audit based on the decisions/recommendations, shall take appropriate action immediately within a stipulated timeframe.
- If any Director and Employee of the Company have an impression that there is a Leak or Suspected leak of Unpublished Price Sensitive Information then such Director and Employee of the Company shall make protected disclosure to Enquiry Committee formed under Internal Policy (Leak or Suspected Leak of Unpublished Price Sensitive Information) of the Company

PROTECTION AGAINST VICTIMISATION

- No unfair treatment will be meted out to a Complainant by virtue of his/her having reported a Protected Disclosure under this Policy. The Company, as a policy, condemns any kind of discrimination, harassment, victimization or any other unfair employment practice being adopted against Complainant. Complete protection will, therefore, be given to Complainant against any unfair practice like retaliation, threat or intimidation of termination/suspension of service, disciplinary action, transfer, demotion, refusal of promotion, or the like including any direct or indirect use of authority to obstruct the Complainant's right to continue to perform his duties/functions including making further Protected Disclosure. The Company will take steps to minimize difficulties, which the Complainant may experience as a result of making the Protected Disclosure. Thus, if the Complainant is required to give evidence in criminal or disciplinary proceedings, the Company will arrange for the Complainant to

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receive advice about the procedure, etc.

- A Complainant may report any violation of the above clause to the Audit Committee, who shall investigate into the same and recommend suitable action to the management
- The identity of the Complainant shall be kept confidential to the extent possible and permitted under law.
- Any other Employee assisting in the said investigation shall also be protected to the same extent as the Complainant.

SUGGESTIVE ACTIONS

The following punitive actions could be taken where the committee finds the accused guilty:

- Counseling & a Warning letter;
- Withholding of promotion / increments;
- Termination;
- Legal suit.

The above are only suggestive and the Committee may decide on the actions to be taken on a case to case basis depending on the gravity of the offence.

ACCESS TO CHAIRMAN OF THE AUDIT COMMITTEE

The Whistle Blower shall have right to access Chairman of the Audit Committee directly in exceptional cases and the Chairman of the Audit Committee is authorized to prescribe suitable directions in this regard.

COMMUNICATION

A whistle Blower policy cannot be effective unless it is properly communicated to employees. Employees shall be informed through by publishing in notice board and the website of the company.

RETENTION OF DOCUMENTS

All Protected disclosures in writing or documented along with the results of Investigation relating thereto, shall be retained by the Company for a period of 7 (seven) years or such other period as specified by any other law in force, whichever is more.

ADMINISTRATION AND REVIEW OF THE POLICY

The Chief Executive Officer shall be responsible for the administration, interpretation, application

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and review of this policy. The Chief Executive Officer also shall be empowered to bring about necessary changes to this Policy, if required at any stage with the concurrence of the Audit Committee.

RECEIPT AND DISPOSAL OF PROTECTED DISCLOSURES.

All Protected Disclosures should be reported in writing by the complainant as soon as possible after the Whistle Blower becomes aware of the same so as to ensure a clear understanding of the issues raised.

The Protected Disclosure should be submitted in a closed and secured envelope and should be super scribed as “**Protected disclosure under the Whistle Blower policy**” addressed to the Vigilance & Ethics Officer OR Chairman, Audit Committee. Alternatively, the same can also be sent through email with the subject “**Protected disclosure under the Whistle Blower policy**”.

Anonymous / Pseudonymous disclosure shall not be entertained by the vigilance and Ethics Officer.

The Protected Disclosure should be forwarded under a covering letter signed by the complainant. The Vigilance and Ethics Officer / Chairman of the Audit Committee/ Managing Director/ Chairman as the case may be, shall detach the covering letter bearing the identity of the Whistle Blower and process only the Protected Disclosure.

On receipt of the protected disclosure the Vigilance and Ethics Officer / Chairman/ Managing Director / Chairman of the Audit Committee, as the case may be, shall make a record of the Protected Disclosure and also ascertain from the complainant whether he was the person who made the protected disclosure or not. He shall also carry out initial investigation either himself or by involving any other Officer of the Company or an outside agency before referring the matter to the Audit Committee of the Company for further appropriate investigation and needful action.

CONFIDENTIALITY:

The Company shall keep the identity of the Complainant confidential throughout the proceedings and in order to protect victimization of the Complainant Further, it shall be the duty of the Company to keep all the documents, minutes, records etc. of the case confidential, provided that nothing shall apply in case the appropriate Government Authority or the Court of Justice asks for such documents, minutes, records etc.

DISQUALIFICATIONS:

While it will be ensured that genuine Whistle Blowers are given complete protection from any kind of unfair treatment as herein set out, any abuse of this protection will attract disciplinary action.

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Protection under this Policy would not mean protection from disciplinary action arising out of false or bogus allegations made by a Whistle Blower knowing it to be false or bogus or with a mala fide intention.

Whistle Blowers, who make three or more Protected Disclosures, which have been subsequently found to be mala fide, frivolous, baseless, malicious, or reported otherwise than in good faith, will be disqualified from reporting further Protected Disclosures under this Policy. In respect of such Whistle Blowers, the Company / Audit Committee would reserve its right to take/recommend appropriate disciplinary action.

POWER TO AMEND THE POLICY:

The Company reserves the right to amend the Policy. The Management shall have the right to make any addition or deletion or to insert new clause in the Policy, with prior consultation of the Committee. However, the amendments so made shall not be contrary to any act, rules, regulation, circular or notification issued by the Government in this behalf. The amendments shall also be published on the official website of the Company.

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INVESTIGATION PROCESS

- The 'Employee' communicates details of the Protected Disclosure to the Committee in writing to the Committee. The Whistle Blower Committee members shall keep the identity of Whistle Blower secret. The employee may write to Contactus@qgofinance.com to submit his/her protected disclosure.
- In the case where the complaint is against one of the committee members, the complaint should be addressed to the Managing/Executive Director of any committee other than that of the member against whom the complaint is not directed.
- If any of the members of the committee have a conflict of interest in a given case, the committee member should recuse themselves and others from the committee would deal with the matter at hand.
- On receipt of the disclosure, the Committee will look into it, to assess initially what action should be taken, depending on the merit of the case.
- The employee must inform the Committee at the outset, in case there are any personal interests involved as the Committee may deem it necessary to interview the employee, to obtain as much information as possible about the grounds for employee's belief of Protected Disclosure.
- In case the Committee finds merit in the Protected Disclosure raised, it would proceed further with the investigation. The concerned person/s will be given an opportunity to present their views to the Committee.
- After examination of the complaint, the Committee will initiate action as appropriate depending on the seriousness of the concern and action.
- The disciplinary action would be in accordance with the policy laid down in the Employee Manual. If the action amounts to an offence under the Indian Penal Code, then QGO will initiate criminal proceedings, if necessary.
- A detailed written report of the Protected Disclosure would be made. The record will include:
 - a. Facts of the matter;
 - b. Whether the same Protected Disclosure was raised previously by anyone, and if so, the outcome thereof;
 - c. Whether any Protected Disclosure was raised previously against the same Subject;
 - d. The financial/ otherwise loss which has been incurred / would have been incurred by the Company.
 - e. Findings of Whistle Blower Committee;
 - f. The recommendations of the Committee on disciplinary/other action/(s).
- The Whistle Blower Committee shall finalise and submit the report to the Audit committee within 15 days of investigation.
- In case the Protected Disclosure is proved, the Whistle Blower Committee can recommend disciplinary action as they may think fit and take preventive measures to avoid reoccurrence of the matter;
 - i. In case the Protected Disclosure is not proved, extinguish the matter; Or
 - ii. Depending upon the seriousness of the matter, Whistle Blower Committee may refer the matter to the Audit Committee for necessary action with its proposal. In case the Audit Committee thinks that the matter is too serious, it can further place the matter before the Board with its recommendations. The Board may decide the matter as it deems fit.

- In exceptional cases, where the Whistle Blower is not satisfied with the outcome of the investigation and the decision, she/he can make a direct appeal to the Chairman of the Audit Committee.

Confidentiality

The Whistle Blower, the Subject, the Committee members and everyone involved in the process shall:

- a. maintain complete confidentiality/ secrecy of the matter
- b. not discuss the matter in any informal/social gatherings/ meetings
- c. discuss only to the extent or with the persons required for the purpose of completing the process and investigations
- d. not keep the papers unattended anywhere at any time,
- e. keep the electronic mails/files under password If anyone is found not complying with the above, s/he shall be held liable for disciplinary action as is considered fit.

Reporting

A quarterly report with number & type of complaints received under the Policy and their outcome shall be placed before the Audit Committee.